

**Welcoming Delegates: 09.30 hrs. – 09.50 hrs.**

<b>Inaugural Session: Strengthening Indian Healthcare</b>		
<b>Session Chair &amp; Moderator: <a href="#">Ms. Upasana Arora</a></b> , Co-Chair (North), ICC National Healthcare Committee; CEO & Director, Yashoda Super Speciality Hospital; President, AHPI, Uttar Pradesh & Uttarakhand; Brand Ambassador of NABH		
10.00 hrs.	Welcome Address by	<a href="#">Mr. Prashant Sharma</a> MD, Charnock Hospital Chairman, ICC National Healthcare Committee
10.10 hrs.	<i>Lamp lighting by dignitaries</i>	
10.15 hrs.	Keynote Address by	<a href="#">Dr. Vijay Agarwal</a> President CAHO
10.30 hrs.	Special Address by	<a href="#">Dr. Sanjeev Singh</a> Medical Director Amrita Institute of Medical Sciences, Faridabad President, AHPI, Haryana Chapter
10.45 hrs.	<i>Healthcare scenario</i>	<a href="#">Mr. Veeresh Narayan</a> Director - Healthcare Sector KPMG
11.00 hrs.	<i>Capacity expansion of multidisciplinary hospitals</i>	<a href="#">Dr. Manju Aggarwal</a> Chief - Medical Services & Chairperson - Nephrology Artemis Hospitals
11.15 hrs.	<i>Building workforce efficiency in the Healthcare system</i>	<a href="#">Dr. Manoj Luthra</a> CEO Jaypee Hospital
11.30 hrs.	<i>Restructuring the Healthcare Budget</i>	<a href="#">Mr. Jitendra Haryan</a> CEO Jaslok Hospital Member, ICC National Healthcare Committee
11.45 hrs.	Vote of Thanks	<a href="#">Ms. Richa Singh Debgupta</a> SVP, Fortis Hospital Co-Chair (East), ICC National Healthcare Committee

**Plenary Session I - Panel Discussion: Policy Advocacy**

▪ *Policy related issues* ▪ *Opinions from the Healthcare stakeholders*

11.50 hrs.	<p><b>Session Chair &amp; Moderator:</b> <a href="#">Mr. Prashant Sharma</a>, MD, Charnock Hospital; Chairman, ICC National Healthcare Committee; Governing Council Member, NATHEALTH</p> <p><b>Panellists:</b>  <a href="#">Dr. Vijay Agarwal</a>, President, CAHO  <a href="#">Dr. Sanjeev Singh</a>, Medical Director, Amrita Institute of Medical Sciences, Faridabad; President, AHPI, Haryana Chapter  <a href="#">Dr. Ramakant Deshpande</a>, Co-Chair (West), ICC National Healthcare Committee; Executive Chairman, Asian Cancer Institute  <a href="#">Ms. Upasana Arora</a>, Co-Chair (North), ICC National Healthcare Committee; CEO &amp; Director, Yashoda Super Speciality Hospital; President, AHPI, Uttar Pradesh &amp; Uttarakhand; Brand Ambassador, NABH  <a href="#">Ms. Richa Singh Debgupta</a>, SVP, Fortis Hospital; Co-Chair (East), ICC National Healthcare Committee  <a href="#">Mr. Ravindra Pai</a>, Deputy Managing Director, Peerless Hospital  <a href="#">Mr. Veeresh Narayan</a>, Director - Healthcare Sector, KPMG</p> <p style="text-align: center;"><b>Q &amp; A – Opinion of the Stakeholders</b></p> <p><b>Summing Up:</b> <a href="#">Mr. Prashant Sharma</a>, MD, Charnock Hospital; Chairman, ICC National Healthcare Committee; Governing Council Member, NATHEALTH</p>
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**12.20 hrs. - 12.30 hrs. – Tea / Coffee Break**

**Plenary Session II - Panel Discussion: Challenges of Private Healthcare Sector**

▪ *Paucity of Doctors, Nurses & Administrative Staff* ▪ *Sky High Attrition Rate* ▪ *Lack of Openness to Digitalization* ▪ *Soft skill and patient interface training deficit* ▪ *Inadequate Depth of training during formative years* ▪ *Unrealistic initial compensation expectation, one up poaching by institutions with unrealistic offerings*

12.30 hrs.	<p><b>Session Chair &amp; Moderator:</b> <a href="#">Ms. Richa Singh Debgupta</a>, SVP, Fortis Hospital; Co-Chair (East), ICC National Healthcare Committee</p> <p><b>Panellists:</b>  <a href="#">Dr. Ramakant Deshpande</a>, Co-Chair (West), ICC National Healthcare Committee; Executive Chairman, Asian Cancer Institute  <a href="#">Mr. Devanand K.T.</a>, Regional CEO – Telangana &amp; Andhra Pradesh Cluster, Aster DM Healthcare  <a href="#">Dr. Ashwini Jogade</a>, Medical Superintendent, Max Nanavati Hospital  <a href="#">Dr. Manju Aggarwal</a>, Chief Medical Services &amp; Chairperson – Nephrology, Artemis Hospitals  <a href="#">Mr. Ravindra Pai</a>, Deputy Managing Director, Peerless Hospital</p> <p><b>Summing Up:</b> <a href="#">Ms. Richa Singh Debgupta</a>, SVP, Fortis Hospital; Co-Chair, ICC National Healthcare Committee</p>
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**Plenary Session III – Panel Discussion: Patient Safety & Quality Control**

13.10 hrs. **Session Chair & Moderator:** [Dr. Vijay Agarwal](#), President, CAHO

**Panellists:**

[Dr. Atul Mohan Kochar](#), CEO, NABH

[Dr. Anna George](#), Head – Quality, Aster India

[Dr. Shalaka Sawant](#), Head – Quality Systems, Jehangir Hospital

[Dr. Sarbani Mukherjee](#), Head – Quality, Jaypee Hospital

**Summing Up:** [Dr. Vijay Agarwal](#), President, CAHO

**13.40 hrs. - 14.30 hrs. – Networking Lunch**

**Plenary Session IV – Panel Discussion: Pharmaceutical & Medical Devices**

▪ *Challenges & Opportunities*

14.30 hrs. **Session Chair & Moderator:** [Dr. Ramakant Deshpande](#), Co-Chair (West), ICC National Healthcare Committee; Executive Chairman, Asian Cancer Institute

**Panellists:**

[Dr. Rajiv Chhibber](#), Vice President, External Affairs, Sahajanand Medical Technologies & Joint Coordinator, AIMED

[Mr. Rajiv Gulati](#), Delhi Pharmaceutical Trust; Ex President, Global Pharmaceutical Business, Ranbaxy Laboratories Ltd.

[Mr. Sameer Kant Ahuja](#), Joint Secretary, Indian Pharmaceutical Association, Delhi Chapter

**Summing Up:** [Dr. Ramakant Deshpande](#), Co-Chair (West), ICC National Healthcare Committee; Executive Chairman, Asian Cancer Institute

15.15 hrs. **Closing Remarks:** [Dr. Ramakant Deshpande](#), Co-Chair (West), ICC National Healthcare Committee; Executive Chairman, Asian Cancer Institute

**15.20 hrs. – 15.30 hrs. – Comfort Break**

**ICC National Healthcare Excellence Awards 2022**

15.30 hrs.	Address by	<a href="#">Mr. Prashant Sharma</a> MD, Charnock Hospital Chairman, ICC National Healthcare Committee Governing Council Member, NATHEALTH
15.35 hrs.	Award Methodology	KPMG Advisory Services
15.40 hrs.	Award Ceremony & Presentation by	<b>Chairman &amp; Co-Chairs</b> of ICC National Healthcare Committee

**16.30 hrs. Networking High Tea**